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# How to Engage Employees



**May 14, 2009 | 12:00pm - 1:30pm EST (9:00am PST)**

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## AGENDA

All the times are listed in Eastern Standard Time (EST):

<b>12:00-12:05</b>	Presenter Introduction and Agenda Overview
<b>12:05-12:25</b>	Module 1 - An Overview of Employee Engagement <ul style="list-style-type: none"> <li>▪ Employee Engagement Defined</li> <li>▪ The Business Case for Engagement</li> <li>▪ Key Drivers of Employee Engagement</li> </ul>
<b>12:25-12:30</b>	Question & Answer Period
<b>12:30-12:50</b>	Module 2 - The Manager's Impact on Employee Engagement <ul style="list-style-type: none"> <li>▪ The Importance of Managers in Employee Engagement</li> <li>▪ Measuring Employee Engagement at the Management Level</li> <li>▪ Strategies for Enhancing Management Capabilities</li> </ul>
<b>12:50-1:00</b>	Question & Answer Period
<b>1:00-1:20</b>	Module 3 - Key Management Drivers for Employee Engagement <ul style="list-style-type: none"> <li>▪ The Employee-Manager Relationship</li> <li>▪ Management Drivers Defined</li> <li>▪ The Engaged Manager</li> </ul>
<b>1:20-1:30</b>	Question and Answer Period and Conclusion

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